HOW WE CARE.

2016 ANNUAL REPORT

VALLEY PRESBYTERIAN HOSPITAL
Excellence in all we do

BY BEING THERE WHENEVER NEEDED.

Valley Presbyterian Hospital has been an integral part of the San Fernando Valley community since 1958, taking excellent care of generations of patients throughout their lives. As the only independent, nonprofit hospital in the Valley, we are committed to being the community hospital of choice for thousands of individuals and families each year. We are driven by our mission to improve the quality of health in our local community, and we continue to grow and change with the needs of those we serve.

As a community-owned hospital, we provide a wide range of medical services and offer convenient access to health education and resources, close to home. In Fiscal Year 2016, our physicians and staff treated nearly 70,000 patients through our Emergency Department, performed approximately 7,800 surgeries and welcomed more than 3,100 new babies. Our commitment to providing the community with high-quality care and services is embodied by our Board of Directors, our 1,600 employees and our Medical Staff of more than 500 physicians.

Fiscal Year 2016 was a year of great achievements for the Hospital and we are proud to share some of our highlights with you in this Annual Report. We are deeply grateful for the responsibility and opportunity to serve patients each and every day, as we have for nearly 60 years. Our success is not ours alone, but rather the result of strong, lasting relationships with our network of local partners and donors. Together, we make a difference in the lives of those we serve and help Valley Presbyterian Hospital to remain a vital asset to the community.

Best regards,

Peter J. Koetters, MD
Chief of Staff

Gregory L. Kay, MD
Chairman of the Board

Gustavo Valdespino
President & CEO

BY PROVIDING SERVICES OUR COMMUNITY NEEDS MOST.

Amputation Prevention Center
Our center is one of few facilities nationwide that brings together the interdisciplinary expertise of vascular and podiatric surgeons with limb-salvage and wound-management specialists in a state-of-the-art setting.

Children's Services
We provide compassionate and specialized pediatric care. Each member of our pediatric care team shares a patient- and family-centered approach, providing the treatment and support needed for positive outcomes. We are equipped to serve the individual health care needs of children from newborn to age 18.

Emergency Services
This department has earned several designations that demonstrate our commitment to excellent care. As a certified cardiac receiving center for heart attack patients, our specialists collaborate to provide critical care within 90 minutes of the onset of chest pain. In addition, our facility is a certified Primary Stroke Center. We have a dedicated stroke-focused program staffed by qualified, specially trained medical professionals who use advanced technologies to act quickly and save lives. Our emergency department also offers an expedited process to provide care for adult and pediatric patients with urgent but not life-threatening needs.

Hepatobiliary & Pancreas Center
Our state-of-the-art center provides treatments to address a wide range of liver, bile duct and pancreas disorders. We offer a highly specialized program to address the needs of patients with such rare and complex disorders.

Heart & Vascular Services
We offer a full range of cardiac services to quickly and accurately diagnose and treat patients suffering from critical heart and vascular conditions. An expert, multidisciplinary medical team is dedicated to acting quickly and saving patients' lives.

Maternity Services
Our Little Treasures Maternity Services department delivers more babies than any other hospital in the San Fernando Valley. We offer a family-centered approach and are dedicated to providing comfort and support through the journey of pregnancy, birth and early parenthood.

Outpatient Services
We offer many outpatient services through our general and gastrointestinal laboratories, radiology/imaging department and therapy programs, including occupational, physical, respiratory and nuclear medicine.

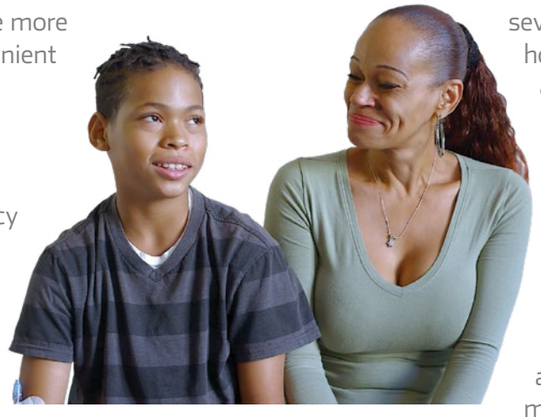
Surgery Services
We provide a broad range of surgical services representing a wide array of specialty areas. Our physicians and surgical services staff have the tools and advanced technology they need to perform a full range of surgical procedures and to deliver the highest quality of care.

Valley Hip & Knee Institute
We specialize in the latest joint replacement techniques and minimally invasive procedures, helping patients to regain their mobility and resume the activities they love. Together with a dedicated care team, our orthopedic specialists quickly get patients back on their feet.

Wound & Hyperbaric Center
Our expert, multidisciplinary wound care team is dedicated to helping chronic wounds heal where traditional methods have failed. Treatments include advanced diagnostic testing, debridement, advanced wound-dressing technology, negative pressure therapy and many other techniques and technologies.

BY GOING THE EXTRA MILE FOR OUR PATIENTS.

We treat our patients as members of our extended family. In addition to providing high-quality, compassionate medical treatment, we're always looking for ways to advance the care we deliver and make the hospital experience more comfortable and convenient for our patients.



In Fiscal Year 2016, we completed the first phase of our Emergency Department renovation project. Our Emergency Department is one of the most vital components of the health care we provide to the community. For years, we've faced a growing challenge to treat twice as many patients as our facility was designed to accommodate. Now, change is underway as we renovate to expand capacity, upgrade infrastructure and improve patient comfort. We're completing this large-scale construction project while remaining fully operational to serve patients in need of emergency care.

In addition, we made several upgrades to our hospital infrastructure and equipment. We upgraded all of our patient beds to models designed with the latest patient safety and monitoring technology in place. We also invested in advanced physiological monitoring equipment for our Intensive Care Unit, refurbished the Gastrointestinal Lab, and made several information technology infrastructure improvements that will enable us to provide more efficient and coordinated care to our patients at their bedside.

Our Pediatrics Department received a prestigious Pediatric Medical Center designation. This designation is a testament to our ability to provide excellent care to critically ill children in our community. It validates that the hospital meets requirements set by the Los Angeles Department of Emergency Medical Services to manage complex pediatric emergencies and to ensure that physicians with pediatric care and subspecialty experience are available.

We also launched a free transportation service for patients in the neighborhoods served by our hospital. This community benefit program enables patients in eligible ZIP codes to request non-emergency rides from their homes to the hospital and back, or from their homes to a clinic participating in the program. This program is helping to remove access-to-care barriers for the patients in our community by ensuring that patients can get to appointments to receive the medical attention and services they need. We also kicked-off our Patient Pathways program, designed to help patients understand and navigate the health care system. Patient navigators provided our managed care patients with health education related to their diagnosis and preventive measures, access to other health and community resources, and assisted them with scheduling medical appointments.

BY BUILDING STRONG AND LASTING CONNECTIONS.

Community Benefit

Each year, Valley Presbyterian Hospital contributes to the community in many ways.

$27,533,928
Uncompensated charity care

$3,128,474
Direct community support

14,076
People impacted through
VPH Community Benefit Programs

44
Community partnerships

4,995
People attended
community education classes

93%
Mothers breastfed their infants
in the hospital through First 5 LA's
Welcome Baby Program

Health Fair - October 8, 2016

975
Total attendees

200
Children attended a
community education activity

1,650
FREE health screenings

160
Hospital employees volunteered

Our Partners

We are pleased to acknowledge our local partners, whose efforts we have supported through leadership and collaborative community engagement to improve the health of the San Fernando Valley.

Amateur Radio Emergency Service
American Diabetes Association
American Red Cross
Arthritis Foundation
Association of Fundraising Professionals
Barlow Respiratory Hospital Foundation
California State University, Northridge
Child Care Resource Center
Children's Community School
College of the Canyons
Community Benefit Connect
Community Foundation of the Valleys
Discovery Cube Los Angeles
El Nido Family Centers
Encino Chamber of Commerce
Fernando Foundation
First 5 LA/Welcome Baby
Greater San Fernando Valley Chamber of Commerce
Hope of the Valley Rescue Mission
Hospital Association of Southern California
Los Angeles County Business Federation
Los Angeles Economic Development Center
Los Angeles Fire Department Foundation
Los Angeles Valley College
Meet Each Need with Dignity (MEND)
Mid-Valley Community Police Council
Mid Valley Family YMCA
Mount Saint Mary's College, Los Angeles
New Horizons
Northeast Valley Health Corporation
Ovarian Cancer Coalition of Greater CA
Pierce College
Regional Hospital Breastfeeding Consortium - North LA County
San Fernando Valley Rescue Mission
Social and Environmental Entrepreneurs
Southern California Association for Healthcare Development
Tierra del Sol
Valley Care Community Consortium
Valley Community Healthcare
Valley Economic Alliance
VEDC
VICA
West Coast Sports Medicine Foundation
Woodbury University

Compassion in Action

In Fiscal Year 2016, 81 VPH employees performed 670 community volunteer hours through 24 community agencies and activities. Some examples of activities include feeding the homeless, conducting free community health screenings, collecting food and clothing for the homeless, and donating toys to children during the holiday season.

BY INVESTING IN A SUSTAINABLE FOUNDATION.

Valley Presbyterian Hospital Foundation Board of Directors

Chairman of the Board
David Fleming
Office of State Senator Robert Hertzberg

Vice Chairman of the Board
Anthony "Tony" Tartaglia
Southern California Gas Company

Secretary
Keven Steinberg
Thompson, Coe & O'Meara

Treasurer
Merryll McElwain
BNY Mellon

Foundation President
Pegi Matsuda
Valley Presbyterian Hospital

Nicholas Di Domenico, MD
Valley Internal Medicine & Nephrology Medical Group

Jennifer Garcia
Wells Fargo Advisors

Carol Kim
Health Net

Rochelle Nakajima
SingerLewak

Antonio Pizano
Golden State Certified Development Corp.

Diana Sanchez
Los Angeles World Airports – Van Nuys

Gustavo Valdespino
Valley Presbyterian Hospital

Angie Weber
Colliers International

VALLEY PRESBYTERIAN HOSPITAL FOUNDATION

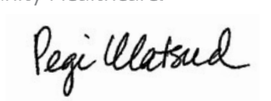
On behalf of the Valley Presbyterian Hospital Foundation ("Foundation") Board of Directors, thank you to our many donors and community partners for your continued support.

During this fiscal year, the Foundation received several significant program and capital improvement grants. The Henry L. Guenther Foundation supported the renovation of the Emergency Services Department with a total capital grant of $250,000 to continue serving the more than 70,000 patients who visit the Emergency Department each and every year. The Foundation also continued its partnership with First 5 LA to implement the Welcome Baby program for the third consecutive year and a $150,000 total program grant was received from the California Community Foundation to enhance a patient diabetes education and treatment program. The UniHealth Foundation continued its financial support of a patient navigation program, in partnership with the Northeast Valley Health Corporation and Valley Community Healthcare.

In addition to support from private charitable foundations, the Foundation was the beneficiary of numerous gifts from individuals and local businesses through their participation in the Foundation's Circles of Support. More than 100 local businesses participated in the Corporate Circle and the membership of the Physician Circle, comprised of physicians of Valley Presbyterian Hospital, continues to grow.

The Foundation board members also thank the generous philanthropic support of Hospital employees. More than 50% of all Hospital employees made donations of both cash and in-kind contributions during the fiscal year to support numerous programs that directly benefit patient care.

Through your generosity, Valley Presbyterian Hospital will continue making a positive impact in the community. Thank you.



Pegi Matsuda, Foundation President
& Senior Vice President of Community Development

David Fleming
Chairman of the Board

Valley Presbyterian Hospital Foundation Board Officers
From left to right – Anthony "Tony" Tartaglia, Pegi Matsuda, David Fleming, Merryll McElwain, Keven Steinberg.

PRESIDENT'S CIRCLE

Platinum: $50,000 and above
Susan & Gregory® L. Kay, MD

Gold: $20,000-$49,999
Rini & Gustavo Valdespino®/**/***

Silver: $5,000-$19,999
Pegi Matsuda**/*** & Larry Haworth

Bronze: $1,000-$4,999
William C. Allen
Jeff Allport***
Lori Burnell***
Lori Cardle***
Daniel Chandler®
Lodwrick M. Cook
David L. Dennis
Judie Stein Friedman,
In Memory of Ira Friedman, MD
Richard A. Hudson
Gayathri S. Jith***
Tori McNees***
Carol V. Meikle***
Jo A. Radford***
Marla & Reza Razzaghipour
Jean Ricco***
Robert E. Stanton, MD
Marita G. Teves***
Darryl W. Toy***

PHYSICIAN CIRCLE

Gold: $10,000 and above
Anonymous
Emergent Medical Associates
Salimpour Pediatric Medical Group

Silver: $2,000-$9,999
Nicholas Di Domenico, MD**
Dennis Kasimian, MD
Dr. & Mrs. Michael Kirsch
Peter J. Koetters, MD®
Brian Ostick, MD
Renaissance Imaging Medical Associates, Inc.
Kevin Rice, MD®
San Fernando Valley Medical Group
Tri-Valley Neonatal Medical Group, Inc.®

Bronze: $500-$1,999
Lazaro Alonso, MD
California Dialysis Associates
Hany Farid, MD
Herbert D. Huddleston, MD
Thomas J. Lomis, MD
Los Angeles Perinatal Associates
Graham J. Mouw, MD
Ganesh Pandian, MD®
Sridhar Ramachandran, MD
Barry S. Rosenblum, MD
Munaf A. Shamji, MD, FACC
Patrick J. Walsh, MD

*Hospital Governing Board Member
** Foundation Governing Board Member
*** Employee

GOAL GETTERS

We believe our 1,600 employees are one of our greatest assets, and we are grateful to have almost 900 who generously give back to the hospital through our Goal Getters employee giving program. Collectively, these dedicated employees represent one of the hospital's largest donors. Through the financial support of our Goal Getters program, the hospital has funded equipment and programs that make a difference in the health and well-being of the patients we serve.

6th Annual Golf Classic
Left to right: Michael Adams and Alan Ewalt, Preferred Partners

BY CREATING CIRCLES OF SUPPORT.

3rd Annual Celebration of Excellence
Left to right: Dr. Peter Koetters, Dr. Gregory Kay,
Honorary Dr. Ralph Salimpour and Gustavo Valdespino

LEGACY CIRCLE

Patron
Robert I. Schueler

Benefactor
Jean & David Fleming */**

Friends
Betty & Arthur D. Aston
Lelah B. Balmagia
Robert H. Dilworth
Rose & William W. Edwards
Marianna Fuller
Victor Gehrig
Martha E. Hand
Pegi Matsuda**/*** & Larry Haworth
Harry Hodgson, Jr.
Mabel & Cecil Love
Constance & John F. Mann
Evelyn & John Pertusati
Martha & Richard D. Poast
Myrtle & Russell Quisenberry
Barney C. Ruben
Martha & Robert D. Selleck
Carol & Stuart Solomon
Othmar J. Steioff
Crystal & Roland Tuplin
Patricia & Donald Van Atta

Grants
California Community Foundation
First 5 LA
Henry L. Guenther Foundation
Ronald McDonald House Charities of Southern California
The Karl Kirchgessner Foundation
UniHealth Foundation
Weingart Foundation
Wells Fargo Foundation

Corporate Circle
Business Leaders Reception

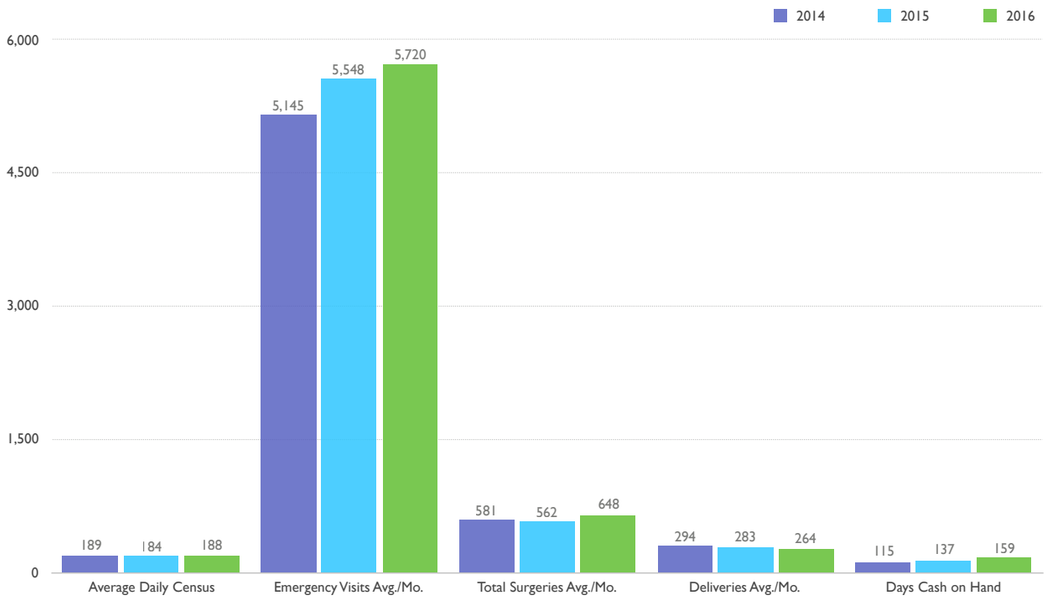
CORPORATE CIRCLE

Silver: $5,000 and above
Anthem, Inc.
Barlow Respiratory Hospital
BNY Mellon Wealth Management
CareIst Health Plan
Community Family Care, IPA
Conifer Health Solutions
Delta Health Systems
G & M Oil Company, Inc.
Health Care LA, IPA
Health Net Foundation
J.R. Abbott Construction, Inc.
Kindred Healthcare
LA Care Health Plan
Lewitt Hackman
Lockton Insurance Brokers, LLC
Medline Industries, Inc.
MedPoint Management
Moss Adams, LLP
Navin Haffty & Associates
Nelson•Morris, LLC
Payden & Rygel Investment Management
Preferred IPA of California
Preferred Partners Insurance Agency
Southern California Gas Company
The Fulcrum Group
Van Nuys Airport
Wells Fargo Bank

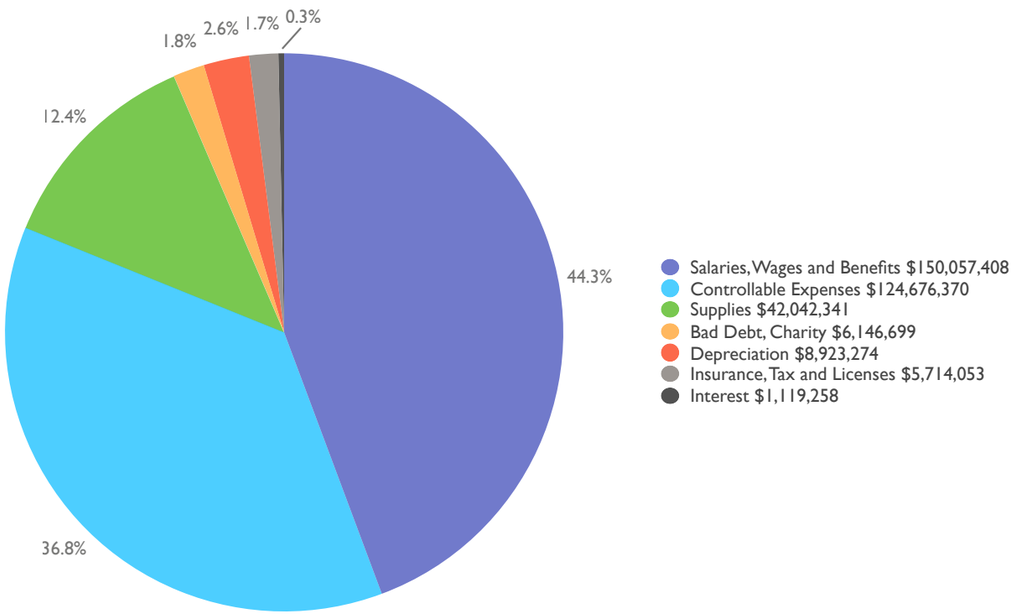
Bronze: $500-$4,999
AAA T.L.C. Health Care, Inc.
ADK America
Advisor Resource Group
Allied Barton Security Services
Angelica Textile Services
Bessolo Haworth, CPAs
C-A Architects
California Business Bureau
California State University, Northridge
California United Bank
Chandler Pratt + Partners, LLC
Citadel Environmental
CloudWave
Concorde Career College
Conquest Medical, Inc.
Cresa
Cross America Financial
Dummit, Buchholz & Trapp
Eisner Pediatric & Family Medical Center
El Nido Family Centers
Essential Biologics, Inc.
Forward Advantage, Inc.
Good Samaritan Hospital
Green Oak Consulting Group
Greenberg & Bass
Hanger Clinic
Health Advocates
Healthcare Realty Services, Inc.
Healthcare Revenue Management Group
Hooper, Lundy & Bookman, Inc.
Impower Group, Inc.
Interstate Rehabilitation Services, LLC
Jet Aviation
Joseph F. Farivar Education Foundation, Inc.
Juniper Networks
Lancaster Pollard
Law Offices of Kenneth L. Snyder
Littler Mendelson Foundation, Inc.
Los Angeles Daily News
Los Angeles Valley College
McCarthy Building Companies, Inc.
MedResponse, Inc.
Mid Valley Family YMCA
Mike's Roofing & Building
Moore & Associates
Northeast Valley Health Corporation
ONEgeneration
Owens & Minor Inc.
Parking Company of America
Paul Davis & Alberta Bellisario
Insurance Services
Proficio, Inc.
R.A. Fischer
RBB Architects
Richard Katz Consulting
Savely Healthcare Architects
SCS Flooring Systems, Inc.
Sempra Employee Giving Network
Seyfarth Shaw, LLP
Sobin-Harte Architects, Inc.
SoCal Spine, Inc.
Southern California Research, LLC
Stericycle
Strategic Building Services
Strategy Asset Managers, LLC
Tech Electric
The PENTA Building Group
Thompson, Coe & O'Meara
Tierra Del Sol
Tiller Constructors
Time Warner Cable
Timeless Language Center
TMAD Taylor & Gaines
Transamerica Retirement Solutions
Valley Economic Development Center
Valley Village
Vitas Hospice Services
Vizient, Inc.

BY KNOWING THE BUSINESS OF HEALTH CARE.

2016 Key Volumes



2016 Use of Funds



*Charity care costs include allocations from Salaries, Wages and Benefits, Controllable Expenses and Supplies.

BY GOVERNING WITH A CLEAR MISSION.

Our Mission
To improve the quality of health in the San Fernando Valley

Our Vision
Excellence in all we do

Core Values
Demonstrate dignity and respect for all individuals

Deliver compassionate and patient-centric care that addresses diverse cultural needs

Create and maintain a quality environment that allows physicians and employees to succeed

Show pride in providing community-based health care

Promote trust and transparency

Encourage collaboration in the workplace

BOARD OF DIRECTORS

Gregory Kay, MD, Chairman of the Board
Community Representative

David W. Fleming, Chairman Emeritus
Special Advisor, Office of State Senator Robert Hertzberg

Peter Koetters, MD, Chief of Staff
Physician, Valley Presbyterian Hospital

David Adelman, Secretary
Partner, Greenberg & Bass, LLP

Alex Guerrero, Treasurer
Chief Development Officer, VEDC

Dan Chandler
President, Chandler Partners

Ruth Garcia-Corrales
Manager, Curacao

Dianne F. Harrison, PhD
President, California State University, Northridge

Luca Jacobellis
President, Cal Net Technology Group

Matthew Mischel, MD
Physician, Valley Internal Medicine & Nephrology Medical Group

Todd Moldawer, MD
Physician, Southern California Orthopedic Institute (SCOI)

Ganesh Pandian, MD
Medical Director of Cardiology, Valley Presbyterian Hospital

Kevin M. Rice, MD*
Medical Director of Radiology
Valley Presbyterian Hospital

Barbara Romero
Deputy Mayor of City Services, Los Angeles Mayor's Office

Munaf Shamji, MD**
Physician, Valley Presbyterian Hospital

Sukshma Sreepathi, MD
Physician, President, Tri-Valley Neonatal Medical Group

Tony Tartaglia
Public Affairs Manager, Southern California Gas Company

Gustavo Valdespino
President & CEO, Valley Presbyterian Hospital

Vladimir Victorio
Vice President – Senior Private Banker, Wells Fargo Wealth Advisors

*Appointed in September 2016 **Resigned in September 2016

EXECUTIVE TEAM

Gustavo Valdespino
President & CEO

Lori Cardle
Senior Vice President of Operations & Chief Operating Officer

Jean Rico
Senior Vice President of Quality

Lori Burnell, RN, PhD, NEA-BC
Senior Vice President & Chief Nursing Officer

Pegi Matsuda
Foundation President & Senior Vice President of Community Relations

Jeff Allport
Vice President & Chief Information Officer

Deborah Gac
Vice President of Human Resources

MEDICAL EXECUTIVE COMMITTEE

Medical Staff Officers

Peter J. Koetters, MD
Chief of Staff

Sukshma Sreepathi, MD
Vice Chief of Staff

Kevin M. Rice, MD
Secretary/Treasurer

Members at Large

Samuel Kashani, MD

Kambiz Kosari, MD

Todd D. Moldawer, MD

Nicholas Borm, MD

James R. Higgins, MD

Michael A. Zadeh, MD

Medical Departments & Representatives

Division of Anesthesiology
Shahram S. Farahvash, MD

Division of Cardiology
Arash Vahdat, MD

Emergency Department
Brian J. Ostick, MD

Department of Medicine
Michael A. Polisky, MD

Department of Obstetrics/Gynecology
Hormoz Farhat, MD

Department of Pathology
Dennis Kasimian, MD

Department of Pediatrics
Diego A. Mechoso, MD

Division of Radiology
Kevin M. Rice, MD

Department of Surgery
Farshad Malekmehr, MD

BY ALWAYS PUTTING PATIENTS FIRST.

COMMUNITY HEALTH NEEDS ASSESSMENT

Every three years, we conduct a Community Health Needs Assessment to reflect on our achievements, measure our success and identify the most significant health needs in our community. We anticipate this effort, as it allows us the privilege of hearing directly from the individuals we serve. In our most recent assessment, published in Fiscal Year 2016, we engaged with more than 330 individuals. They told us the three most significant health needs for the community are **diabetes and obesity**, **mental health** and **access to health care**. We have been diligently working on addressing all of these areas, and in Fiscal Year 2017 and beyond, we look forward to doing even more to address these health issues.

Looking ahead, we are focused on elevating our quality, service and offerings throughout the healthcare continuum and we remain committed to best practices in patient safety and care. We also are committed to expanding our employee engagement efforts, as we believe our 1,600 employees are one of our greatest assets. By nurturing the passion and dedication of our highly skilled employees, we continue the tradition of delivering excellent care to patients and families in our community. Together, we live the Valley Presbyterian Hospital mission, vision and values, and make a difference in the lives of those we serve.

THE ED RENOVATION CAMPAIGN

Our Emergency Department is one of the most vital components of the health care we provide to the community. For years, we've faced a growing challenge to treat twice as many patients as our facility was designed to accommodate. Now, change is underway as we renovate to expand capacity, upgrade infrastructure and improve patient comfort. Our Foundation has pledged 20% of the total renovation budget and with the community's support, our financing goals will be reached. The renovation will make a critical difference in the health and vitality of our patients, neighborhoods and community.

Mark Sugarman, Stroke Survivor

One patient who understands the importance of excellent emergency care is Mark Sugarman. "Time equals tissue." It's the medical adage used in stroke cases that speaks to the direct link between speed of diagnosis and treatment and the damage strokes can cause to brain tissue. For Mr. Sugarman, being brought to our Emergency Department, which is certified as a Primary Stroke Center, was vital in limiting the effects of his stroke.

"I didn't even need rehab," he says. "The care in the Emergency Department was just amazing. They were on top of everything." As this case demonstrates, our capabilities as a certified Primary Stroke Center can significantly influence outcomes. With the renovations we are making, we believe our physicians can continue to help even more people through these potentially fatal conditions.

Valley Presbyterian Hospital (VPH) is an independent, nonprofit and nonsectarian hospital serving the medical needs of the San Fernando Valley community for more than 50 years. VPH has grown to become one of the largest acute care hospitals in the greater San Fernando Valley region and continues to provide patient-centered care for a healthy community. The 350-bed facility offers advanced technology and a full range of medical services to improve and save lives.

For more information, visit www.valleypres.org.

VALLEY PRESBYTERIAN HOSPITAL

Excellence in all we do

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