

Physicians' Corner



Effective June 8, 2021

[HOUDINI Protocol](#)

Valley Presbyterian Hospital implemented the HOUDINI protocol to decrease hospital-acquired infections.

Cont. on Page 5...

Effective May 1, 2021

[After-hours Add-On Surgical Cases](#)

To improve communication and coordination of after-hours add-on surgical cases.

Cont. on Page 8...

Effective July 20, 2021

[Imaging Appropriate Use Criteria \(AUC\)](#)

All Medicare Part B advanced imaging services (i.e. CT, MRI, PET) and nuclear medicine services should consult appropriate use criteria (AUC).

Cont. on Page 9...



Need I.T. Support?

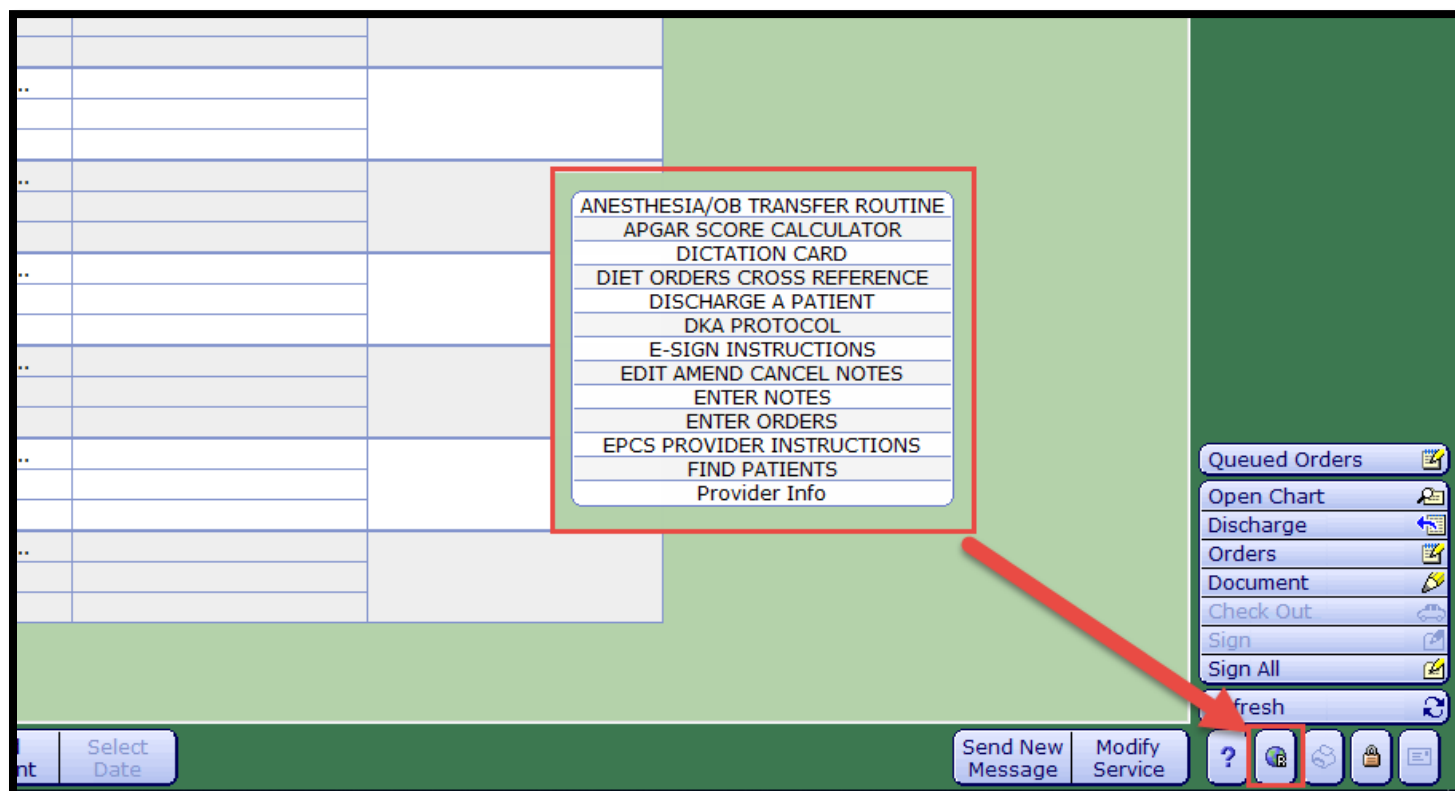
Contact the Help Desk!

(818) 902-3924 or ext. 3924

VPH.Helpdesk2@valleypres.org

Meditech Tips/Tricks Link

Meditech Tips/Tricks documents available by clicking on the globe located in the bottom right corner of any Meditech page.



MEDITECH FOR ME

Customize Meditech & Optimize Your Workflow!

- Personalize current order sets-**reduce the clicks!**
- Favorite your common documents & order sets-**quicker template retrieval!**

*Suggestions for New Order Sets or Pathways?
Questions or Comments regarding Meditech EMR?*

Let us know!

- E-mail requests to meditechforme@valleypres.org

VALLEY PRESBYTERIAN HOSPITAL

Excellence in all we do

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HOUDINI PROTOCOL

Effective June 8th, 2021 Valley Presbyterian Hospital implemented the HOUDINI protocol to decrease hospital-acquired infections. The ordering of Urinary Catheters is now consolidated into one order: **Insert/Manage Urinary Catheter** to streamline ordering and reporting. This protocol, and its accompanying policy, will authorize nurses to evaluate clinical criteria each shift and remove an indwelling urinary catheter if no HOUDINI criteria is present.

Orders Meds Sets Transfer Notifications Assoc Data
Favorites Category Name Cont from Amb Oncology

Search: insert/man

1 Selected Items.

Order Category Clear

✓ Insert/Manage Urinary Catheter NURSING

<End of List>

Order
Insert/Manage Urinary Catheter (NUR)

Date 5/21/21 Time 1500 Direction 09,21

1
2
3
4

* Nurses may remove catheter based on HOUDINI Protocol? ☒ Y

* Urinary Catheter Type and Location Indwelling Urinary Cath

Consider using external catheters
indwelling urethral catheters in cooperative male patients
without urinary retention or bladder outlet obstruction

Intermittent catheterization is preferable to indwelling
urethral or suprapubic catheters in patients with bladder
emptying dysfunction.

* Reason for Indwelling Catheter Urinary Retention

Alternative to Indwelling Urinary Catheter

Comment:

Urinary Catheter Type and Location

10 (Indwelling Urinary Cath)
20 (Suprapubic Catheter)
30 (Alternative to Indwelling)

Alternative to Indwelling Urinary Catheter

1 (Condom Cath)
2 (External Catheter)
3 (QuickChange Wrap)
4 (Straight Cath)

- Urinary Catheter orders will be consolidated into one order with dropdown options to select catheter type and reason
- Catheter type options for HOUDINI are: Indwelling Catheter and Suprapubic Catheter
- External Catheters will also be ordered via this order. Providers should first order Alternative and then the type

HOUDINI has been shown to improve safety and quality of patient care while decreasing costs and increasing reimbursement.

New Impella Critical Care Order Set

What is it? The Impella Ventricular Support Systems are left-side heart pump systems intended to help pump blood in patients who need short-term support (up to 6 days). The system includes a mini heart pump (Impella 2.5, Impella CP, or Impella 5.0/LD) mounted at the end of a thin, flexible tube (catheter), a console that drives the pump, and an infusion system that flushes the pump.

Orders Meds Sets Transfer Notifications Assoc Data
Favorites Category Name Cont from Amb Oncology

Search

1 Selected Items.

Standard Order Sets	Category
✓ Impella Critical Care	ICU-General

<End of List>

☐ Impella Critical Care

Impella Critical Care Orders:

✓ I: Impella Device placed. (NUR) Today Now .Impella Device placed	Edit
Nursing:	
✓ I: Bedrest (NUR) Today Now .Impella Device placed	Edit
✓ I: Head Of Bed Elevated (NUR) Today Now .Impella Device placed	Edit
✓ I: Vital Signs (NUR) Today Now .Impella Device placed	Edit
✓ I: Notify MD (NUR) Today Now .Impella Device placed	Edit
✓ Insert/Manage Urinary Catheter (NUR) Today Now 09,21	Edit
✓ I: Intake and Output (NUR) Today Now .Impella Device placed	Edit
✓ I: Change Dressing (NUR) Today Now .Impella Device placed	Edit
✓ I: Weigh Patient (NUR) Today Now .Daily (Impella Device)	Edit
Laboratory:	
✓ Lactic Acid (LAB) - STAT Today Now - Q6H - COUNT 8	Edit
Daily Labs:	
✓ Complete Blood Count w/ Diff (LAB) Today Now - DAILY - COUNT 10	Edit
✓ Troponin-I (LAB) Today Now - DAILY - COUNT 10	Edit
✓ Basic Metabolic Panel (LAB) Today Now - DAILY - COUNT 10	Edit
✓ Magnesium (LAB) Today Now - DAILY - COUNT 10	Edit
✓ BRAIN NATURIETIC PEPTIDE,PRO (LAB) Today Now - DAILY - COUNT 10	Edit
Imaging: Diagnostic studies to be completed upon Admission	
✓ CA Echocardiogram w/Doppler (EKG) - STAT Today Now	*Edit*
Imaging: Diagnostic studies to be completed DAILY while on Impella Support	
✓ XR Chest 1 View (RAD) Today Now - DAILY - COUNT 10 Exam Reason: Line placement position	Edit

New Insulin Ambulatory Set

The Insulin Discharge Order Set has been added to Meditech Live. This order set, found in the discharge desktop “Med” section, will help facilitate ordering for providers.

Post Discharge Orders and Prescriptions from Sets

☐ New Prescriptions (0)
☐ New Orders (0)

Orders Meds Med Equip **Sets** Favorites Common Category Name Function Ext Med Hx Snapshot

Sets Name Search

Standard Order Sets

☐ + Convenient DME List
☒ **INSULIN**

Medications	NS	Details
<input type="checkbox"/> Pen Needle, Diabetic (Insulin Pen Needle) 1 EACH - DIS. # 100 EACH MC AS NEED... <prn> <reason> <rf>		
<input type="checkbox"/> Syringe-Ndl, Ins 0.3 ml Half Mark (Insulin Syringe) 1 EACH - DISP # 100 EACH MC AS NEED... <prn> <reason> <rf>		
<input type="checkbox"/> Insulin Glargine* (Lantus*) 100 UNIT/ML - SOLN 1 UNIT SC DAILY <prn> <reason> <days> # 1 VIAL <rf>		
<input type="checkbox"/> Insulin Detemir (Levemir) 100 UNIT/1 - VIAL 1 UNIT SUBQ BID <prn> <reason> <days> # 1 VIAL <rf>		
<input type="checkbox"/> Insulin Aspart* (Novolog Insulin Pen*) 100 UNIT/ML - SOLN 1 UNIT SC WITH M... <prn> <reason> <days> <qty> EA <rf>		
<input type="checkbox"/> Insulin Human Regular (Novolin-R U-100) 100 UNIT/ML - SOLN 1 UNITS SC AC MEALS <prn> <reason> <days> <qty> EA <rf>		
<input type="checkbox"/> Insulin Human Nph (Novolin-N) 100 UNITS/M - SUSP 1 UNITS SUBQ BID <prn> <reason> <days> # 1 VIAL <rf>		

New Isolation Type Selections

Airborne + Contact + Eye (AGP)
 Enhanced Contact (C. Auris)

ISOLATION ORDER (ISOLATION)

Order
ISOLATION ORDER (ISOLATION)

* Priority: R
 * Quantity: 3/12/21
 * Date: 3/12/21
 * Time:

Series? Directions:
 Stop Date:
 Stop Time:
 Count:

* Isolation Precautions: Airborne+Contact+Eye(AGP)

Isolation Precautions

- 1 (Standard/Universal)
- 2 (Airborne)
- 3 (Airborne+Contact+Eye(AGP))
- 4 (Contact)
- 5 (Contact+Spore (C.Diff))
- 6 (Enhanced Contact(C.Auris))
- 7 (Droplet)
- 8 (Droplet+Contact (Peds))
- 9 (Droplet+Contact+Eye)
- 10 (Neutropenic)

Cancel OK

After-Hours Add-On Surgical Cases

As of May 1, 2021, Valley Presbyterian Hospital implemented a new electronic process for after-hours add-on surgical cases for Surgery and GI.

With this change, surgeons can now enter an order in Meditech for after-hours add-on surgical cases. These are cases planned for the following day. This will eliminate the need to call the Operations Supervisor for these add-on cases and limit the calls to emergent ones for immediate need.

Once the order is entered in Meditech, it will populate on the Add-On Surgical Cases Daily Log for the surgical team to review the following day and they will contact the surgeon to discuss availability.

0 Selected Orders

By Procedure

No.	Current Order	Pri	Date	Time	Status	Stop/Renew	My	Link
Laboratory (1)								
1	PNEUMONIA PNL BIOFIRE SPUTUM (LAB)	R	09/24/20	1041	Active			
Nursing (1)								

Buttons: Orders, Meds, Sets, Favorites, Category, Name, Transfer, Notifications, Assoc Data, Cont from Amb, Oncology

Search: add

0 Selected Items.

Order	Category
ADD-ON SURGICAL CASES	SURGERY CASES
ADDITION TO LOWER EXTREMITY	WOUND CARE CLINIC
Addis Count	LABORATORY
Additional Cooling Orders	NURSING

ADD-ON SURGICAL CASES (SURGERY)

Order: ADD-ON SURGICAL CASES (SURGERY)

* Priority: R

* Quantity:

* Date: 4/9/21

* Time: 0919

Series?

Directions:

Stop Date:

Stop Time:

Count:

ADD-ON AFTER HOURS FOR NEXT BUSINESS DAY ONLY
SURGEON WILL BE CONTACTED WITH TIME

* Requesting Surgeon: LOMTH

* Surgeon Phone Number:

* Surgeon Specialty: SUR

* Add-on Surgery Date: 4/10/21

* Preferred Time: 1200

* Proposed Procedure: ABOVE THE KNEE AMPUTATION (RIGHT)

LOMIS, THOMAS MD

GENERAL SURGERY

Imaging Appropriate Use Criteria (AUC)

VPH Go live: 07/20/21

The Protecting Access to Medicare Act (PAMA) of 2014 established a new program to increase the rate of appropriate advanced imaging services. Effective 2022, all Medicare Part B advanced imaging services (i.e. CT, MRI, PET) and nuclear medicine services should consult appropriate use criteria (AUC) through a qualified clinical decision support mechanism. The purpose of the AUC program is to enable providers to order the most appropriate test. The Centers for Medicare and Medicaid Services (CMS) may also monitor such orders.

Place an image procedure as you normally would by utilizing the search bar or ordering within an order set. Click **OK** once the reason for exam has been completed.

The top screenshot shows a search results page with the following table:

Order	Category
IA CT Angio Head	IA Cat Scan
IA CT head/brain w con	IA Cat Scan
<input checked="" type="checkbox"/> IA CT head/brain wo con	IA Cat Scan
IA CT head/brain wo/w con	IA Cat Scan

The bottom screenshot shows the 'Order' form for 'IA CT head/brain wo con (IACT)'. The 'Reason for Exam' field is highlighted with a red box and contains the text 'Trauma'.

If the wording of the Reason for Exam triggers an appropriate use check, the following window will display:

The dialog box titled 'Imaging Appropriate Use Criteria' contains the text 'Imaging Appropriate Use Criteria check in progress...'. At the bottom, there are four buttons: 'Relaunch', 'Refresh', 'Proceed without AUC', and 'Cancel Order'.

The AUC check will open in a Windows browser. Select the clinical indication to display the appropriate use score and appropriateness of alternative orders. Select an order to return to CPOE in Meditech. (Tip: Expand browser for better viewing.)

Waters, Doris 75 Female 02/12/1942 U#: MA00058759
Location: ED Ordering Provider: John Cameron

Decision Support for IA CT head/brain w/o con

Please select a reason for exam:
Trauma

Indication Search Results:

- ☐ Injury/trauma, maxillofacial (S09.93XA)
- ☐ Maxface trauma, penetrating (S09.93XA)
- ☐ Head trauma, visual loss (S09.90XA)
- ☒ Head trauma, headache (S09.90XA)
- ☐ Head trauma, ataxia (S09.90XA)
- ☐ Headache, post trauma (G44.309)
- ☐ Maxface trauma blunt (S09.93XA)
- ☐ Mental status change (after trauma) (R11.82)
- ☐ Certain early complications of trauma, NEC (T79)
- ☐ Head trauma, CSF leak suspected (S09.90XA)
- ☐ Head trauma, intracranial arterial injury suspected (S09.90XA)
- ☐ Head trauma, penetrating, abn neuro exam (S09.83XA)
- ☐ Head trauma, intracranial venous injury suspected (S09.90XA)
- ☐ Head trauma, no neuro decline, f/u imaging (S09.90XA)
- ☐ Head trauma, subacute/chronic, new neuro

Appropriateness rankings for a 75 year old Female

Exam	Score	Cost	RRL	Buttons
IA CT head/brain w/o con	7	Cost: \$5	RRL: A A A A A	Confirm Cancel Order
IA MR head w con	7	Cost: \$555	RRL: A A A A A	Replace
IA MR head w/o con	7	Cost: \$55	RRL: A A A A A	Replace
IA MR head/brain w con	7	Cost: \$555	RRL: A A A A A	Replace
IA MR head/brain w/o con	7	Cost: \$55	RRL: A A A A A	Replace
IA MR head/brain w/o w con	7	Cost: \$555	RRL: A A A A A	Replace

1-9 scale for scoring:

- 1-3 Not Appropriate
- 4-6 May or may not be appropriate
- 7-9 Appropriate

An appropriate score is indicated by a green background color.

Select the order to process and close window when prompted to return to CPOE in Meditech. For orders with scores 1-3, select an acknowledgement reason or add free text to continue processing the order.

Please confirm the exam below:
IA CT head/brain w con (score: 2)

Please choose an acknowledgement reason before proceeding:

☐ Consulted with Radiology

Comment:

☐ Consulted with Other Specialist

☐ Previous imaging result was equivocal or non-diagnostic

☐ Disagree with appropriateness score

☐ Contraindication to modality

Orders may also be canceled at any time during the appropriate clinical indication routine.

Waters, Doris 75 Female 02/12/1942 U#: MA00058759
Location: ED Ordering Provider: John Cameron

Decision Support for IA CT head/brain w con

Please select a reason for exam:
Trauma

Indication Search Results:

- ☒ Injury/trauma, maxillofacial (S09.93XA)
- ☐ Maxface trauma, penetrating (S09.93XA)
- ☐ Head trauma, visual loss (S09.90XA)
- ☐ Head trauma, headache (S09.90XA)
- ☐ Head trauma, ataxia (S09.90XA)
- ☐ Headache, post trauma (G44.309)
- ☐ Maxface trauma blunt (S09.93XA)

Appropriateness rankings for a 75 year old Female

Exam	Score	Cost	RRL	Buttons
IA CT head/brain w con	2	Cost: \$5	RRL: A A A A A	Confirm Cancel Order
IA CT head/brain w/o con	9	Cost: \$5	RRL: A A A A A	Replace

Waters, Doris 75 Female 02/12/1942 U#: MA00058759
Location: ED Ordering Provider: John Cameron

Decision Support for IA CT head/brain w con

Please select a reason for exam:
Trauma

Indication Search Results:

- ☐ Injury/trauma, maxillofacial (S09.93XA)
- ☐ Maxface trauma, penetrating (S09.93XA)

I can't find a match Cancel IA CT head/brain w con

Diet Order Changes/Additions

Renal Pre-Dialysis diet orders are renamed to **Renal No-Dialysis**. These diets are intended for renal patients who are not scheduled for dialysis.

Search renal no dial

0 Selected Items.

Order	Category
<input type="checkbox"/> DIET (Renal No Dialysis Cardiac)	DIETARY
<input type="checkbox"/> DIET (Renal No Dialysis Cons Carb 4)	DIETARY
<input type="checkbox"/> DIET (Renal No Dialysis Cons Carb 5)	DIETARY
<input type="checkbox"/> DIET (Renal No Dialysis Low Protein)	DIETARY

Renal Diet has been removed—Renal No-Dialysis and Renal Dialysis specify protein allowances that will better meet the needs of these populations.

The following diets were not regularly used and have been eliminated to better streamline the diet ordering process:

- **Very Low Fat**
- **ED Carbohydrate Controlled**
- **Pediatric Consistent Carb**

Additionally, a new diet order has been added:

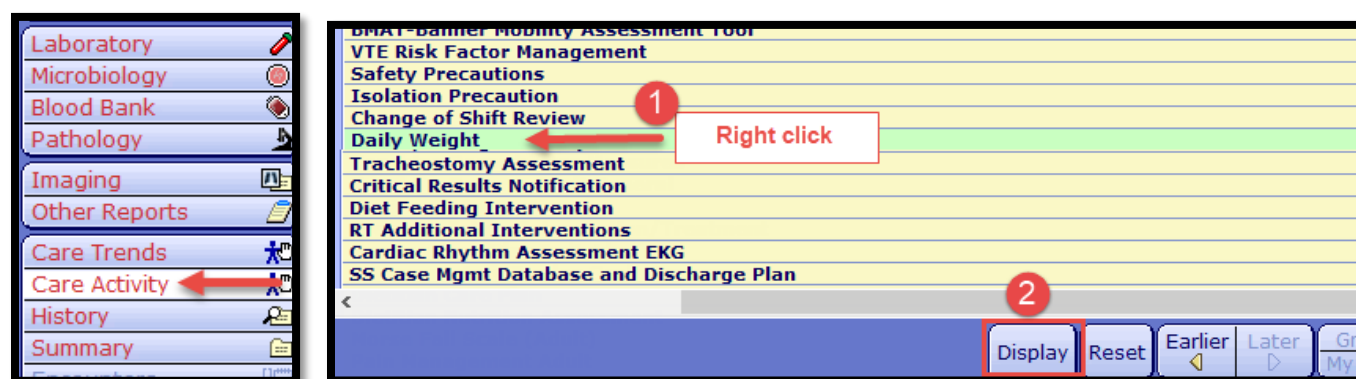
- **Oral Grat Diet**—this diet order is for patients who are on a tube feeding and would also benefit from receiving a certain amount of PO food. This diet does not typically provide 3 full meals per day. With this new diet, the patients can have tube feeding as their primary source of nutrition and they are also able to have trays of food ordered.

Search oral di

0 Selected Items.

Order	Category
<input type="checkbox"/> DIET (Oral GRAT Tube Feeding)	DIETARY

Locating Daily Weight in Meditech



Change in Level of Patient Care: Order for Hospice Care

- 1) Place a **Change in Level of Care** order in Meditech.

Search

1 Selected Items.

Order	Category
<input checked="" type="checkbox"/> Change in Level of Care	ADMITTING DEPT

<End of List>

Change in Level of Care (ADM)

Order
Change in Level of Care (ADM)

* Priority	R	Series?	
* Quantity		Directions	
* Date	6/22/21	Stop Date	
* Time	1503	Stop Time	
		Count	

* Location: ICU

Message to Admitting: Hospice Care

- 2) Contact Operations Supervisor to initiate Hospice care. (818) 902-5251 or ext. 5251

Restraint Orders

Restraint orders must be renewed within 24 hours of last placement or renewal. Only one restraint order should be placed as an initial order, and all others should follow as renewals.

Please refer to instructions below:

Select the current “Active” restraint order to highlight it green.

No.	Current Order	Pri	Date	Time	Status	Stop/Renew	My	Link
+ Medications (7)								
+ Laboratory (9)								
+ Microbiology (2)								
+ Dietary (1)								
+ DO NOT EDIT (3)								
+ Nursing (31)								
+ Physical Ther (2)								
+ ISOLATION ORDER (1)								
+ Renewable Order (2)								
58	Soft Limb (RESTRAINT)	R	10/30/20	1342	Active	10/31/20	*	
+ Other (2)								

On the bottom of the page, click “Renew” to renew the restraint order or “Stop” to stop the order within 24 hours of last placement or renewal.

To confirm renewal of the restraint order, status will display “Renew”. Complete order renewal by clicking “Save” at the bottom right of order screen and enter 4-digit PIN to finalize.

No.	Current Order	Pri	Date	Time	Status	Stop/Renew	My	Link
+ Medications (7)								
+ Laboratory (9)								
+ Microbiology (2)								
+ Dietary (1)								
+ DO NOT EDIT (3)								
+ Nursing (31)								
+ Physical Ther (2)								
+ ISOLATION ORDER (1)								
+ Renewable Order (2)								
58	Soft Limb (RESTRAINT)	R	10/30/20	1342	Renew	10/31/20	*	
+ Other (2)								

Tips:

Utilize the status board and select the “Restraint” header to group patients who may be in restraints at the top of the status board.

New Results	Visit Reason	Restraint	Isolation
COVID-19 Res...	Problems	Sepsis	Admit Status
New Results	UTI SEPSIS	Yes	Contact
	Encephalopathy chronic	No Definite Risk	Admitted Inpa...
New Results	SHUNT MALFUNCTION	Yes	Standard/Univ...

Utilize the Desktop to view all upcoming renewable restraint orders.

Date	Time	Patient Name	
Renewal Requests (8) *6 New			
10/6/20	0000		Renewable Orders
5/13/19	1445		Renewable Orders
8/17/17	0921		Renewable Orders

Desktop
Status Board
Emergency
Oncology

Anesthesia/OB Transfer Routine

Anesthesia:

When patient in Labor and Delivery, order “ANES OR/ OB Recovery” Order Set per usual routine.

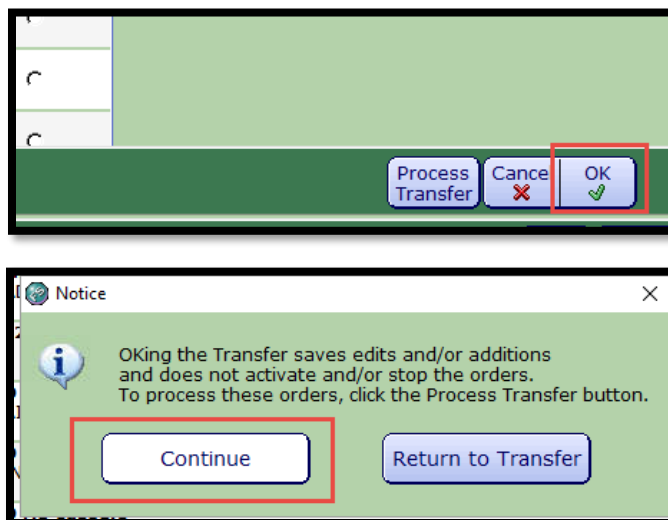
Once ANES OR/ OB recovery Order Set has been finalized, signed, and saved, select “Transfer”.

Next, select on “Add Sets”

Select “ANES OB Post Neuraxial” order set.

Continue with ordering and select “OK” when done.

Once, “OK” is selected, the provider will be guided back to the transfer routine. **Always select “OK”** and never “Process Transfer”.

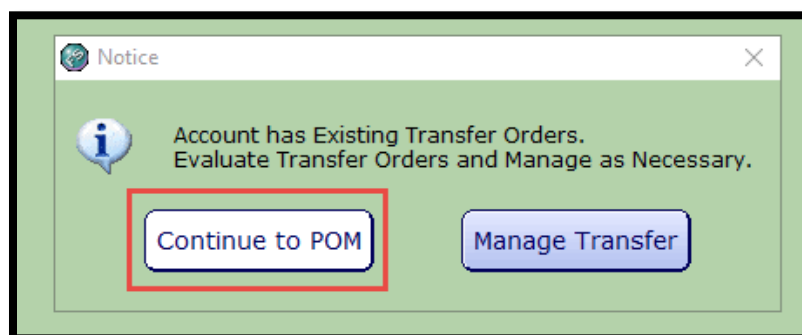


Transfer patient to Postpartum and “Save”. These orders will then be processed when the patient arrives to the Postpartum unit.

OB/Laborist:

To prevent the inadvertent discontinuation of anesthesia orders and improve OB workflow, Anesthesia will be processing Anesthesia OR and OB recovery orders when patients are in Labor and Delivery. They will then put in Postpartum Orders that will be queued until patient arrives to postpartum. These orders will not require OB reconciliation if OB providers **click on “Continue to POM”** and **not “Manage Transfer”**.

Please note that you may see this pop up on some patients:




E-Rx of Non-Controlled Substances

Go Live 7/27/21

To improve patient experience, non-controlled substances will be transmitted to the pharmacy as soon as a provider signs and electronically prescribes a prescription. Previously, controlled substances were automatically sent to the pharmacy, where non-controlled substances were queued and sent once the discharge desktop was finalized. Starting July 27th, providers can simultaneously transmit both controlled and non-controlled prescriptions.

E-x of Controlled Substances

Providers can now seamlessly send electronic prescriptions for controlled substances and access CURES data through the EMR at discharge.

If interested, please go to your app or play store and download the application 'VIP Access.' 

Once downloaded, please contact the HelpDesk to register for E-Rx of controlled substances.

Federal EPCS Requirement

As of January 1, 2022, the SUPPORT Act requires all controlled substance prescriptions under Medicare's Part D drug plan to be transmitted electronically. While the Centers for Medicare & Medicaid Services (CMS) is considering a delay to this mandate, providers should take steps now to comply with the new requirement.

State EPCS Requirements

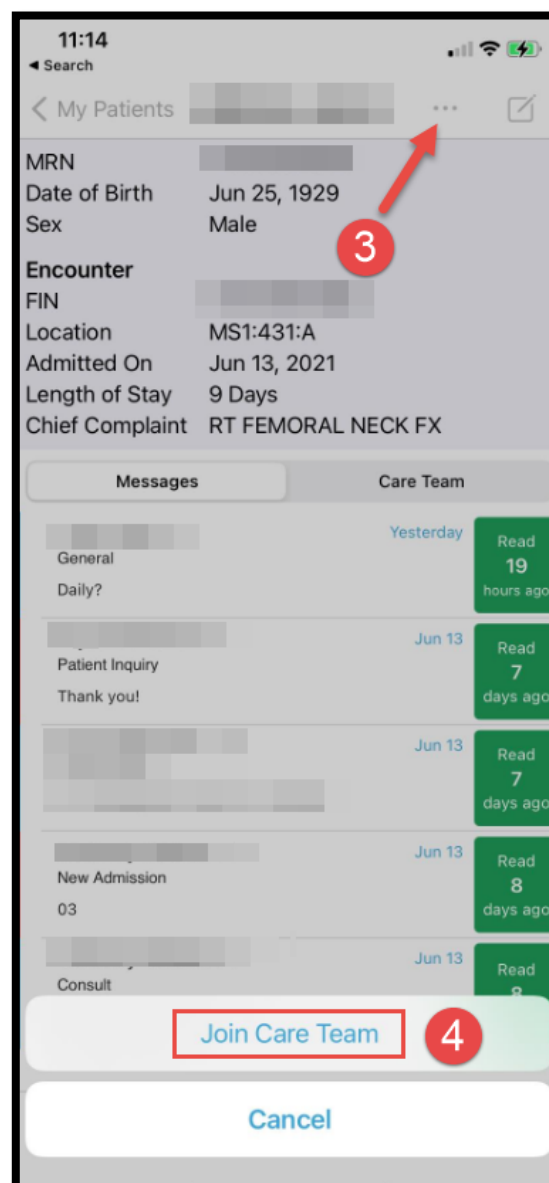
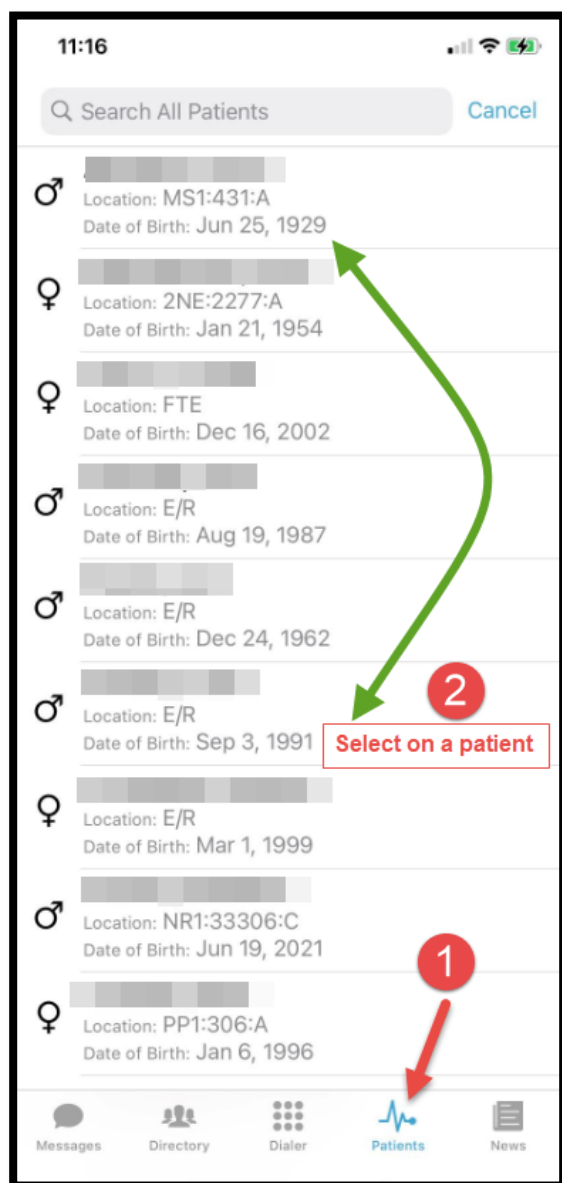
California	
PDMP	EPCS
Mandatory Prescriber Review: Yes Integration Available: Yes State Website: CURES State License Subsidy Available: N/A	Mandatory Requirement: Future Requirement Enforcement Date: January 1, 2022



HIPAA Compliant, Improved Patient Safety, Available for ALL Providers and Care Team Members

VPH's HIPAA compliant communication application, **Telmediq**, now offers notifications of critical patient lab values. To receive alerts, providers must add themselves to the patient's care team.

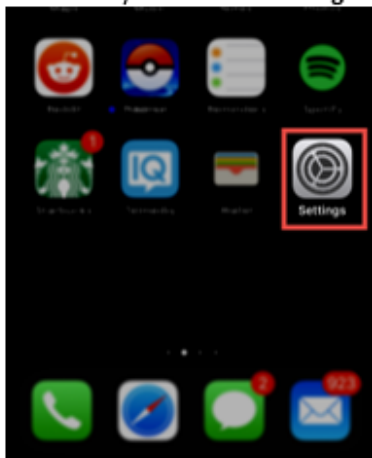
Instructions for adding self to care team:



WIFI

For iPhone Users

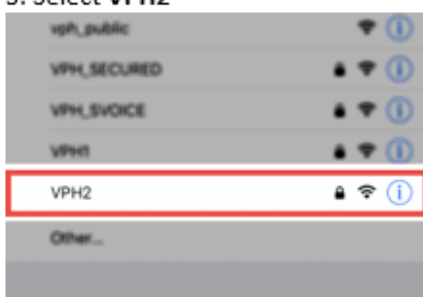
1. Launch your iPhone **Settings**



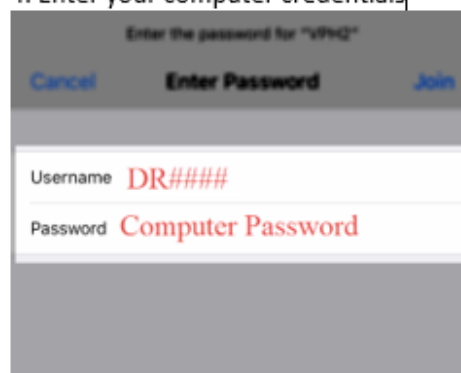
2. Click on **Wifi**.



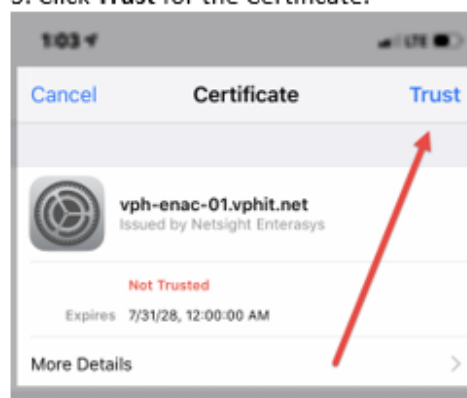
3. Select **VPH2**



4. Enter your computer credentials



5. Click **Trust** for the Certificate.



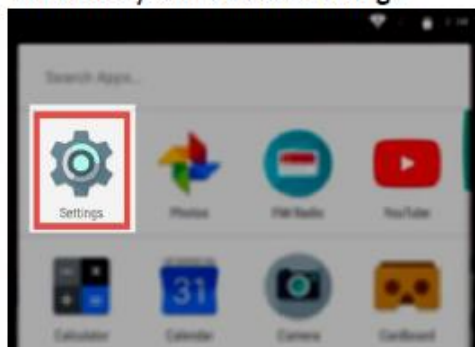
***DISCLAIMER:** IF YOU HAD PREVIOUS WIRELESS CONNECTIVITY ON YOUR CURRENT PHONE, YOU MAY EXPERIENCE WIRELESS CONNECTIVITY ISSUES UNTIL WE DISCONTINUE THE OLD ENVIRONMENT. TO PREVENT THIS, PLEASE DISCONNECT AND FORGET ALL PREVIOUS VPH CONNECTIONS.

WIFI

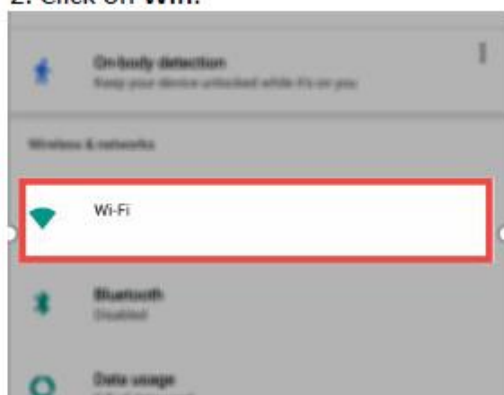
For Android Users

*Setting may look different for different Android Phones *

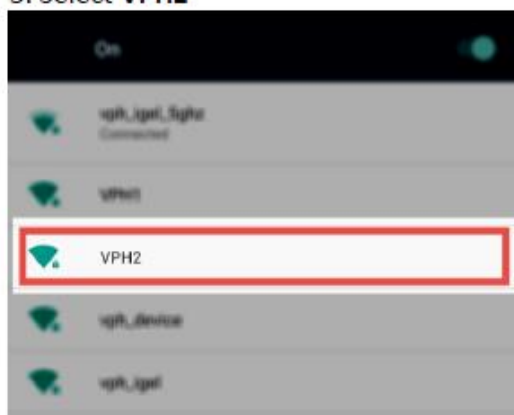
1. Launch your Android **Settings**



2. Click on **Wifi**.



3. Select **VPH2**



4. Login with the following information:

EAP method : **PEAP**

Phase 2 Authentication : **MSCHAPV2**

CA Certificate : **Do not validate**

Identity : **DR####**

Password : **Your computer password**

VPH2

EAP method
PEAP

Phase 2 authentication
MSCHAPV2

CA certificate
Do not validate

No certificate specified. Your connection will not be private.

Identity
[Redacted]

Anonymous identity
[Redacted]

Password
[Redacted]

☐ Show password

Advanced options

CANCEL **CONNECT**

***DISCLAIMER:** IF YOU HAD PREVIOUS WIRELESS CONNECTIVITY ON YOUR CURRENT PHONE, YOU MAY EXPERIENCE WIRELESS CONNECTIVITY ISSUES UNTIL WE DISCONTINUE THE OLD ENVIRONMENT. TO PREVENT THIS, PLEASE DISCONNECT AND FORGET ALL PREVIOUS VPH CONNECTIONS.

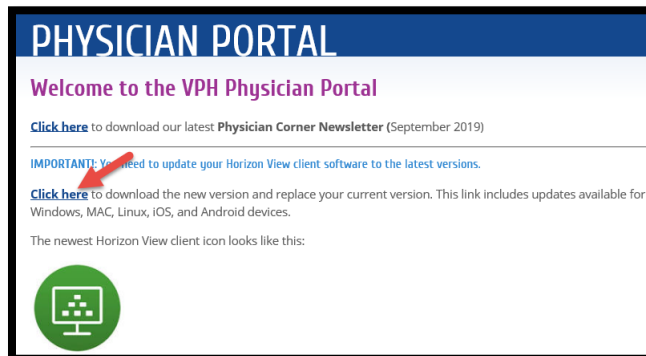
Remotely Accessing VPH portal for EMR

To access the EMR from your personal computer:

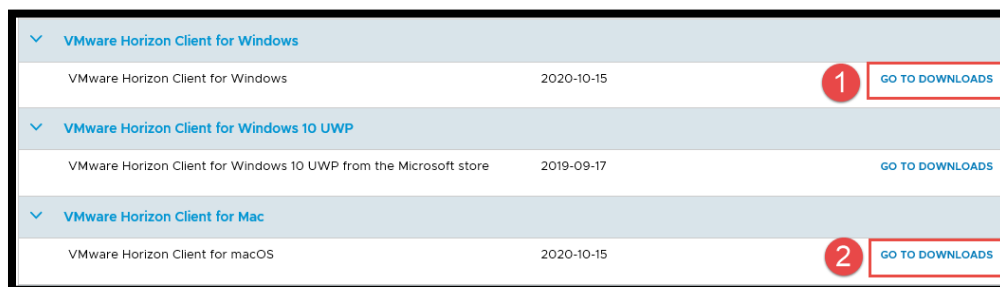
1. Go to www.valleypres.org
2. Scroll down and click on 'Physician Portal'



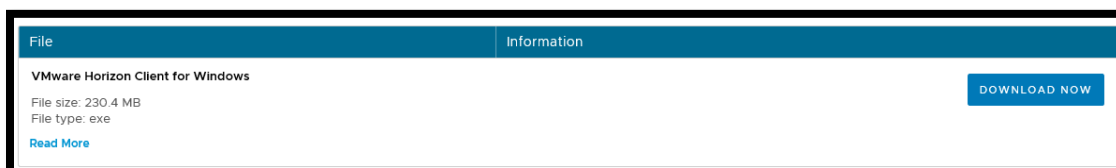
3. Select 'Click here' to download the new version of Horizon View Client



4. Select the 'Go to Downloads' link for Windows PC (1) or Mac (2).



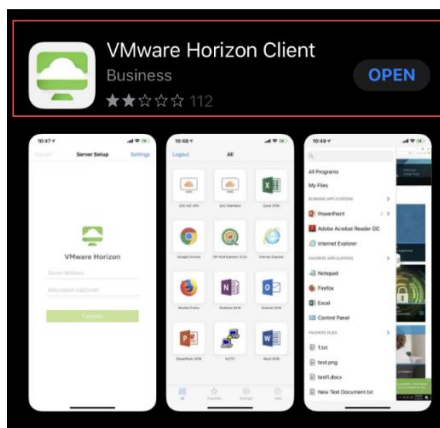
5. Click the Download button and follow the prompts to complete the installation.



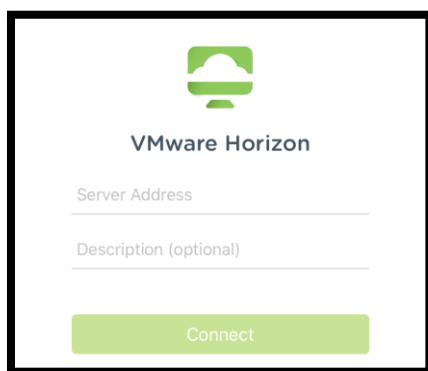
6. When you are prompted to add the server name, enter: **portal.valleypres.org**
7. Enter your log-in information (DR number and password you currently use to log in onsite), double-click on VPH VDI and you will be connected to the Physician Portal.

Remotely Accessing VPH portal for EMR

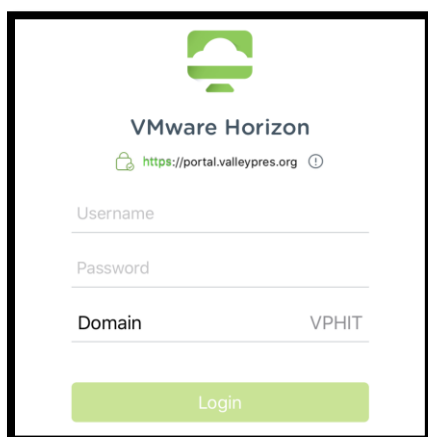
To access the EMR from your cellphone/tablet:



1. Go to your app or play store and download 'VMware Horizon Client'



2. Once the app is launched, it will ask for a 'Server Address'. Please enter portal.valleypres.org for the server address. The description can be left blank. Once complete, click 'Connect'.






3. Enter your credentials to log-in.




Your Username is your DR# and your password is the password you use to login to the computers at VPH. The Domain will auto default.

4. Double click on the VPH VDI icon to launch into the Virtual Desktop Environment.

Provider Tips & Tricks Documents

Additional Tips & Tricks available upon request.

-  - Centricity
-  - Dragon
-  - Encrypted Emails

-  -EMR Tips/Tricks
-  -ED Specific Tips/Tricks
-  -EPCS Registration

-  -MD-Report
-  -NihonKoden
-  -Telmediq

IT Word Search

I L C X R B K S Z J H K A O W K J H E H
 G E O B P Q H G A S M G O P V Q P O W D
 P V P Y W Q W M H X X R E V K J X P P D
 O H S C G X O K N Y J A P L E S C E X O
 W I Y F S M J A A U A M P C R X J R E C
 A R X S P F N G V G Z I D M U W K A G U
 I E D N I B O S K M W N K R U T C T X M
 T R W R V C B R H Z I Y T U E F A I D E
 Z O O R A F I Z T O C B T G T P Y V B N
 Y X M V E G O A P G N L Q P M V O E L T
 B S X W M G O J N D B Y E B H E Z R M J
 Z B E I E W S N E L E Z M L D E N E T C
 N H U E D E V S O J I I M E T W B P A S
 L E S C S E L A S M F A Q B D U X O I F
 J V J D I S C H A R G E I U X I R R E F
 V C R D U M Z R I D Q L R S B R T T G N
 B H W B P Z Y X C M B S W X O B Y E V T
 V A G C O I Q D O R H N J B F N Q D C Y
 E D Z I B P I V N O R D E R J H D E T H
 W L E C T D W P F X U C H U C I D T Z W

Physician Liaison

Discharge

MDReports

Meditech

Dragon

Order

Document

EPCS

ERX

IT

Operative Report

VPH Directory

<u>DEPARTMENT</u>	<u>EXT</u>	<u>UNIT</u>	<u>EXT</u>
MAIN ADMITTING	2907	1WM ICU (1WEST)	2975
ER ADM/ER GREETER	5162 5229 1328	2WM NICU (2WEST)	2978
ADMINISTRATION	2902	2WM PICU (2WEST)	5771
BIO-MED	2895	3WM POST PARTUM (3WEST)	2983
BLOOD BANK	2695	4WM MED/SURG (4WEST)	5750
BUSINESS OFFICE (BILLING)	2913	5WM TELEMTRY (5WEST)	2931
CAFETERIA	1089	6WM TELEMTRY (6WEST)	5144
TRANSLATION	3456	RECOVERY	2723 2724
CASE MANAGER/SOCIAL WORK	2944	EMERGENCY DEPARTMENT	2990
CATH LAB	5737	SAME DAY SURGERY	5254 3513
CENTRAL SUPPLY	5722	2NW L&D	2999
DIETARY	1085	2NE MED/SURG (2NE)	2988
DIETICIAN OFFICE	2976	2EC MED/SURG (2ECIRCLE)	5242
DISTRIBUTION	2860	2SC PEDIATRICS (2SCIRCLE)	5723
EDUCATION DEPARTMENT	2982	3EC BARLOW (3ECIRCLE)	8360
EMERGENCY LINE	4444	3WC EAU (3WCIRCLE)	7973 1773
EMPLOYEE HEALTH	2948	4SC VRC (4SCIRCLE)	5752
ENGINEERING	3968 1075	WOUND CARE/APC (4 CIR)	5755 3908
ESCORT OFFICE	2580	5EC MED/SURG SMU (5ECIRCLE)	5258
FAST TRACK ER	5182	<u>RADIOLOGY</u>	<u>EXT</u>
GI LAB	2936	CAT SCAN	2326
GIFT SHOP	2795	CARDIOLOGY	2934
HELP DESK	3924	ECHO TECH	2680
HOUSEKEEPING (EVS)	2358 2258	EKG TECH	2679
HUMAN RESOURCES	2927	NUCLEAR MEDICINE	2959
INFECTION CONTROL	2998	RADIATION THERAPY	(818) 997-1522
INFORMATION DESK	1008	RADIOLOGY	2951
LABORATORY	2960	RENAISSANCE MRI	1015
LINEN ROOM	2807	TRANSPORT	4000
MEDICAL RECORDS	2647	ULTRASOUND	2449
MICROBIOLOGY	3993		
NURSING OFFICE	2950	<u>CONSULTANT</u>	
NURSING SUPERVISOR	5251	DIABETIC EDUCATOR	5153
O/R CHARGE	1890	FINANCIAL COUNSELOR	5174
O/R HOLDING	5156	LACTATION CONSULTANT	3912
PARKING OFFICE	4078	ROSE ONYEKWE (PSYCH)	(818) 424-6794
PATHOLOGY	2961	SPEECH THERAPY	5239
PAYROLL	5729	WOUND CARE NURSE	7921
PHARMACY	2989	<u>RESOURCES</u>	<u>EXT</u>
PHYSICAL THERAPY	2941	VITAS HOSPICE	(800) 757-4242
PHYSICIAN REF	(877) 237-9522	SIZE WISE (HERCULES)	(800) 814-9389
PRE CASE MANAGER	5143	DA VITA DIALYSIS	(800) 234-0771
PRE-OP NURSE	5155	AMBULNZ	(877) 311-5555
RESPIRATORY THERAPY/LEAD	2940 5196	TRANSCRIPTION DOCTORS ONLY	3981
SECURITY	1078 5131	IR/VAD NURSES	2327